

Issue Areas –Outcomes and Indicators

Year 1 (July 1, 2018 to June 30, 2019)

Heart of Illinois
United Way



Families

The Families Issue Area funds programs that sustainably strengthen the lives of families in at-risk environments. There are four focus areas in Families: **Case Management, Crisis Services, Parenting Skills and Legal Support.**

Case Management		Crisis Services		Parenting Skills		Legal Support	
Indicators and Measurement		Indicators and Measurement		Indicators and Measurement		Indicators and Measurement	
Case Management 1 of 2	Case Management 2 of 2	Crisis Services 1 of 2	Crisis Services 2 of 2	Parenting Skills 1 of 2	Parenting Skills 2 of 2	Legal Support 1 of 2	Legal Support 2 of 2
Demonstrated Gained Skills	Behavior Improvement	Crisis Intervention	Coordinated Service Efficiency	Demonstrate Gained Skills	Positive Behavior Change	Legal Counsel	Case Resolution
<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>
85% of clients will demonstrate gained life management skills.	80% of clients from #1 will demonstrate improvement in presenting issues.	95% of clients will receive services to minimize further trauma within 24 hours.	80% of clients from #1 will experience crisis resolution through coordination of follow-up services.	90% of clients will demonstrate adequate and appropriate parenting skills.	90% of clients from #1 will demonstrate behavior change to positively impact their children's development.	95% of clients will report understanding of legal counsel given to resolve their case.	95% of clients from #1 will experience legal case resolution.

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Children and Youth

The Children and Youth Issue Area funds programs that positively and sustainably impact the lives of children and youth in at-risk environments. There are two Children and Youth focus areas: **Child Development and Youth Development.**

Child Development			Youth Development				
Indicators and Measurement			Indicators and Measurement				
Child Development 1 of 3 (Birth - 3 yrs)	Child Development 2 of 3 (3 yrs - Pre-K)	Child Development 3 of 3 (Birth - Pre-K)	Youth Education 1 of 2 (K-12)	Youth Education 2 of 2 (K-12)	Youth Life Skills 1 of 3 (K-12)	Youth Life Skills 2 of 3 (K-12)	Youth Life Skills 3 of 3 (K-12)
Infant/Toddler Development	Pre-School Academic Success	Parent/Guardian Engagement	Academic Success	Parent/Guardian Engagement	Gained Knowledge	Demonstrated Learned Skills	Parent/Guardian Engagement
<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>
85% of children will demonstrate and maintain age-appropriate skills in core areas for cognitive & emotional development.	85% of children will demonstrate & maintain age appropriate skills in core areas of: a) Social-Emotional Learning; b) Literacy; and c) Math.	25% of parents/guardians from # 1 & #2 will demonstrate engagement in their children's education & development.	85% of youth will achieve grade level academic success in core areas of: a) Reading b) Math.	25% of parents/guardians from #1 will demonstrate engagement in their youth's education.	85% of youth will increase knowledge in subject areas addressed.	85% of youth from #1 will demonstrate learned skills leading to positive behavior change.	25% of parents/guardians from #1 & #2 will demonstrate engagement in their youth's education & development.

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Health and Rehabilitation

The Health and Rehabilitation Issue Area funds programs that foster a sustainable, healthy community by promoting optimal health for at-risk populations. There are two Health and Rehabilitation focus areas: **Health Education/Prevention and Health Treatment/Intervention.**

Health Education/Prevention		Health Treatment/ Intervention					
Indicators/Measurement		Indicators and Measurement					
<p>Health Education 1 of 2</p> <p>Gained Knowledge</p> <p><i>HOIUW Benchmark:</i></p> <p>85% of clients will demonstrate knowledge gain in subject areas addressed.</p>	<p>Health Education 2 of 2</p> <p>Positive Behavior Change</p> <p><i>HOIUW Benchmark:</i></p> <p>65% of clients from #1 will demonstrate positive behavior change for health improvement.</p>	<p>Physical Health 1 of 2</p> <p>Treatment Plans</p> <p><i>HOIUW Benchmark:</i></p> <p>80% of clients will engage in their treatment plans.</p>	<p>Physical Health 2 of 2</p> <p>Health Improvement</p> <p><i>HOIUW Benchmark:</i></p> <p>80% of clients from #1 will demonstrate improvements in presenting issues.</p>	<p>Mental Health 1 of 2</p> <p>Treatment Plans</p> <p><i>HOIUW Benchmark:</i></p> <p>75% of clients will engage in their treatment plans.</p>	<p>Mental Health 2 of 2</p> <p>Health Improvement</p> <p><i>HOIUW Benchmark:</i></p> <p>75% of clients from #1 will demonstrate improvements in presenting issues.</p>	<p>Substance Abuse 1 of 2</p> <p>Treatment Plans</p> <p><i>HOIUW Benchmark:</i></p> <p>50% of clients will engage in their developed treatment plans.</p>	<p>Substance Abuse 2 of 2</p> <p>Sobriety</p> <p><i>HOIUW Benchmark:</i></p> <p>50% of clients from #1 will achieve and maintain sobriety as determined by their treatment plans.</p>

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Self-Reliance

The Self-Reliance Issue Area funds programs that help individuals in at-risk environments build a sustainable level of self-sufficiency in the community. There are five Self-Reliance focus areas: **Housing, Job Training/Supportive Employment, Financial Management, Self-Reliance Support, and Adult Education.**

Housing			Job Training/Supportive Employment			Financial Management	
Indicators and Measurement			Indicators and Measurement			Indicators and Measurement	
Service Connection 1 of 3 Homeless Services <i>HOIUW Benchmark:</i> 90% of homeless clients will either enroll in a new benefit and/or connect to a new service to support housing placement.	Housing Placement 2 of 3 Decrease Homelessness <i>HOIUW Benchmark:</i> 50% of homeless clients from #1 will move into sustainable housing that meets habitability standards and costs <30% of household monthly income. <i>Sustainable housing does NOT include: continued stays in emergency shelters; long-term hospital stays; jail; 90 day substance abuse treatment facilities; or unknown</i>	Continuous Housing 3 of 3 Housing Stability <i>HOIUW Benchmark:</i> 35% of clients from #2 will continue to be housed for at least 90 days.	Job Training 1 of 3 (Ages 15+) Employment Readiness <i>HOIUW Benchmark:</i> 90% of clients will successfully complete job training or coaching to prepare for employment.	Placement 2 of 3 (Ages 15+) Employment <i>HOIUW Benchmark:</i> 45% of clients from #1 will find part-time (<30 hrs/wk) or full-time employment (>30 hrs/wk). <i>Employment Placement Measured at 60 Days after Hire</i>	Income 3 of 3 (Ages 15+) Type of Employment <i>HOIUW Benchmark:</i> 35% of employed clients from #2 will earn more than minimum wage and/or be employed full-time. <i>Wages and/or Employment Status Measured at 60 Days after Hire</i>	Financial Management 1 of 2 Gained Knowledge <i>HOIUW Benchmark:</i> 85% of clients will increase knowledge in financial literacy.	Financial Management 2 of 2 Positive Behavior Change <i>HOIUW Benchmark:</i> 70% of clients from #1 will demonstrate learned skills in the core areas: a) debt reduction; b) improved credit score; c) increased savings; and d) asset protection.

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Self-Reliance, continued				
Self-Reliance Support			Adult Education	
Indicator(s) and Measurement			Indicators and Measurement	
Self-Reliance Support 1 of 2	Self-Reliance Support 2 of 2	Sustained Independence 1 of 1	Adult Education Attainment 1 of 2 (Ages 16+)	Adult Education Attainment 2 of 2 (Ages 16+)
Gained Knowledge	Positive Behavior Change	Sustained Independence	Gained Knowledge	Positive Behavior Change
<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>	<i>HOIUW Benchmark:</i>
85% of clients will increase knowledge of life skills and resources for maximized independence.	70% of clients from #1 will demonstrate learned skills leading to positive behavior change for maximized independence.	85% of clients will sustain maximized independence by utilizing community resources as evidenced by a safety, service, and/or wellness plan.	85% will increase knowledge through academic and/or vocational training.	70% from #1 will demonstrate learned skills leading to positive behavior change for education success.